

Client Name:

Pet Name:

Booster Bundle Terms and Conditions

1. By registering for and purchasing the Booster Bundle Plan you accept these Terms and Conditions ("T&Cs").
2. Booster Bundle is promoted by Mayhew, Trenmar Gardens, Kensal Green, London NW10 ("We", "Us").
3. Booster Bundle is available for dogs and cats only. It includes vaccination for the following conditions:
 - a) Distemper, Infectious Canine Hepatitis, Parvovirus and Leptospirosis (dogs).
 - b) Rhinotracheitis, Calicivirus, Panleucopaenia, and Feline Leukaemia virus (cats)

The frequency of administration of vaccination against these diseases may vary, depending on Mayhew's vaccination protocol and datasheet requirements for the vaccine. Please check with us for details.

Booster Bundle does not include vaccination against Rabies, Chlamydia, Bordetella bronchiseptica (Kennel Cough), Parainfluenza and any other disease which the practice may exclude from time to time.

4. Booster Bundle may not be used for any pet other than the registered pet which is noted on the Booster Bundle Health Plan on the pet's computerised clinical notes. It is non-transferable between pets.
5. Appointments must be arranged during Mayhew's usual vaccination clinics.
6. To qualify for Booster Bundle your pet must have completed their primary course within the previous 12 months. You will be required to show a completed vaccination card from a veterinary practice at your pet's first visit if this course was carried out at another practice. You will also need to provide evidence of booster vaccination, if your first visit is not for a first annual booster, and was administered at another practice.
7. Booster Bundle is only be available to pets that are clinically suitable for vaccination. In the event that they are not suitable and vaccination is postponed, then restarting the course will be charged at Mayhew's usual rate.
8. The Booster Bundle cannot be used in conjunction with any other Mayhew offers, unless explicitly stated.
9. Some vaccination programmes do not follow an annual booster plan. If during any stage of the Booster Bundle your pet is overdue for one of its scheduled vaccination injections/boosters, according to manufacturer's recommendations, it will be necessary to start the initial course of vaccinations again. If this is the case, you will be required to pay the cost of the initial vaccination course in full before re-commencing the Booster Bundle.
10. Whilst Mayhew will endeavour to send booster reminders to you, it remains your responsibility to present your pet for vaccination and health checks at the appropriate time.
11. Booster Bundle is valid only at Mayhew and is not transferrable to any other veterinary practice, including other charity organisations.
12. Booster Bundle is a non-refundable offer and will not be refunded if you move away from the area, or your animal passes away.

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13. Mayhew reserves the right to suspend the Booster Bundle if you have any outstanding debt with us for any treatment or medication, outside of the Booster Bundle, that is more than 7 days overdue. The Booster Bundle plan will be reactivated once payment of the debt is made in full.

14. Mayhew reserves the right to refuse to accept a pet on the Booster Bundle plan for any reason it considers necessary.

15. Mayhew reserves the right to alter these T&Cs from time to time or substitute any of them, as amended on our website from time to time.

16. If you change your mind and wish to cancel your Booster Bundle plan, you have 14 days from the date of making the initial payment in which to do so. Please contact us for a refund. You will be liable to pay to us the full, non-discounted value of any vaccination received prior to the date of cancellation of Booster Bundle.

17. If you are unhappy with the treatment or any aspect of your pet's veterinary care, please contact us.

18. The personal data you have provided us with will be used to administer your 'Booster Bundle'. We would also like to keep you updated about our work, services, and events and how you can support us, including fundraising activities and appeals. However, if you would rather not receive such information by post, or you would like us to change the way we process your data please let us know by calling 020 8206 5870 or emailing support@mayhewanimalhome.org or you can write to us at

Supporter Care
Mayhew
Trenmar Gardens
Kensal Green
London
NW10 6BJ

Email

Yes, please keep me updated by email

We'd also love to stay in contact by email to let you know about the work of Mayhew and how you can support our work through donating, fundraising, campaigning and volunteering. Please tick the box above to let us know you are happy to hear from us this way:

Please see our privacy policy for more information at themayhew.org/privacy-policy.

I have read and agree with the above terms and conditions,

Name:

Signature:

Date:

