

mayhew
for dogs, cats and communities

ANNUAL REPORT AND ACCOUNTS 2017





CONTENTS

03	Welcome from our CEO
04	Who we are
05	2017 in numbers
06	Luna's story
12	Mayhew International
14	Supporting services
16	Our volunteers
17	2018-19: a look ahead
19	Financial review
22	Structure, governance and management
25	Independent auditor's report
27	Financial statements
30	Notes to the financial statements

Our vision

A society where people understand the importance and value of animal welfare.

Our mission

We promote animal welfare by delivering a broad range of community-based, veterinary, care and education services in the UK and overseas.



Welcome

Mayhew is a very special animal welfare organisation. Our unwavering commitment to look beyond the sick and unwanted animals that come into our care and tackle the root causes of why they do, makes me proud every day.

Our work in the community in 2017 made a real impact to both people and animals' lives, from our Animal Welfare Officers building relationships with the most vulnerable in our society, to TheraPaws volunteers seeing the joy their dogs bring to debilitated and elderly patients. Our work can be mentally and emotionally challenging, but ultimately so rewarding – read the stories on page 11 to see what I mean.

Nowhere is our work more challenging than in Kabul, Afghanistan, where Mayhew's team has been working tirelessly over the last 12 months to end the threat of rabies and change behaviours towards the free-roaming dogs there. You'll see the evidence of our work across the pages of this report.

2017 was a proud year in terms of seeing Mayhew's ethos, passion and expertise shared. We have trained many vet professionals from the UK and overseas, not only in reproductive surgical techniques, but also spreading the message of welfare and compassion that is so vital to our work. It's been fantastic to see so many vets and students feeling empowered by their Mayhew grounding to move on to exciting roles in the animal sector either here or in their own countries.

Last year, The Mayhew Animal Home rebranded to 'Mayhew', with the strapline 'for dogs, cats and communities'. This was a very important step both in reinforcing our commitment to the values we've had for over 130 years, but also to reflect our focus on prevention and education outside the shelter environment.

I would like to thank all of Mayhew's staff, students and volunteers for their hard work in 2017, and their commitment to improving the lives of animals and people in the communities where we work. The achievements highlighted in this report would not have been possible without their dedication and determination, or the generosity of our donors and supporters. **Thank you.**

Caroline Yates



WHO WE ARE

Mayhew is an animal welfare charity working to improve life for cats, dogs and the people in our communities. We achieve this from our hub in London from where our clinic, community outreach, rescue and rehoming work operates, as well as helping overseas.

We believe that animals bring huge value to individuals and that they have a central place in society. Mayhew is one of the busiest and most effective animal welfare organisations in London, rescuing and helping thousands of animals – and the people who care for them – every year. The Trustees have carefully

considered the Charity Commission's guidance on what benefits the public, and believe that Mayhew's work does so in a number of ways:

- We strive to create sustainable behaviour change through raising awareness with pet owners, animal care professionals and the general public about animal welfare issues and how to address them.
- We share best practice in animal preventative health and welfare, both in our local neighbourhoods, citywide and in the countries where we work abroad.
- We work to ensure the highest possible standards in all areas of our work, from our preventative veterinary health care to working with vulnerable pet owners to finding new homes for the animals in our care, to enable the maximum long-term benefit to the humans and animals involved.

OUR WORK IN 2017

Mayhew delivered a broad range of projects designed to help reduce the number of animals being given up and abandoned to shelters, to help prevent unwanted litters of dogs and cats adding to the current overpopulation and to address cases of ignorance and neglect before they reached crisis point.

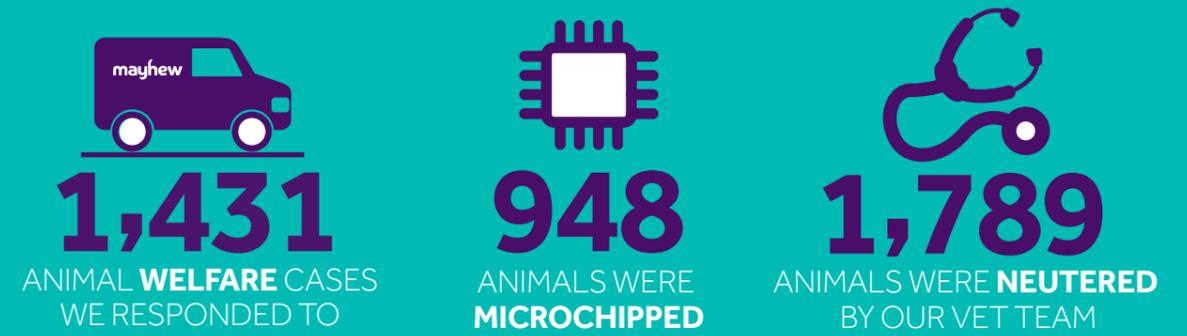
We continued to rescue and, where possible, rehabilitate companion animals and rehome them with responsible, caring owners.

We developed the resources and expanded the provision of clinical and educational services of the Community Veterinary Clinic.

We made great strides in alleviating the suffering of animals abroad by sharing best practice solutions and empowering the local populations.



2017 in numbers



FINDING LUNA

A sick puppy's Mayhew journey.



Jack Russell pup, Luna, came into Mayhew's care after having been bought in a car park from an unscrupulous breeder. Luna's new owners had been told that she was 10 weeks old but she was in fact only six, which is a breach of present legislation. In her new home, Luna was constantly scratching herself and suffered from severe diarrhoea. Her new owners did not have the means for private veterinary care and turned to Mayhew for help.

An increase in third party sales

The trade in companion animals is, for many breeders and sellers, a commercial transaction carried out with no thought for the welfare of the animal.

In 2017, Mayhew took in 255 dogs that were bought as puppies. Half of the dogs we took in came from breeders originally – up from 45% in 2016.

Sadly, many owners are being duped into buying animals from commercial puppy farms, via the internet or from owners of unwanted litters looking for extra cash. Little or no thought is given to the needs of the animal, no recommendations are given on what to expect as your pup or kitten grows, and no advice is given on the necessary preventative veterinary care required to keep your pet healthy, resulting in unnecessary sickness and suffering and, in some cases, untimely death.

255

In 2017, Mayhew took in 255 dogs that were bought as puppies.



Helping even more people

Many of the animals that arrive at Mayhew are rescued by our Animal Welfare Officers (AWOs). This year we have seen a 15% increase in help forms received by our AWOs as our work in the community expands, and our team builds relationships and

trust. We have seen more vulnerable pet owners in need and have helped address their and our concerns for the pet so that they can remain together safely and securely.

Disposable cats

Our Animal Welfare team regularly brings in old, sick or injured cats that have been abandoned on the streets by their previous owners. In 2017, Mayhew responded to 30 elderly cats over the age of eight that had been cast aside. Many of these cats' age related conditions were too far gone and could have been avoided through owners having a better understanding of preventative health and welfare, such as neutering, flea treatments and yearly veterinary health checks.

Owners need to be informed and understand the welfare needs of a cat across its lifetime at the point of getting the animal. Otherwise easily preventable conditions can soon escalate into serious health care problems, with expensive medical bills, which can then lead to animals ending up in the shelter environment.

One such cat was Sammy, (right), who was discovered by a member of the public after he was left behind by his owners when they moved home. He was suffering from Keratitis – bad inflammation of his corneas – so our AWOs brought him into Mayhew where our Vet team treated him. While they were able to save his right eye, his left eye was so badly damaged by the infection that it had to be removed. Poor Sammy was abandoned by his family but thanks to Mayhew, he now has a new, loving home and is in good health.

Preventative education

Not only do our AWOs rescue animals, they also spend time educating the local community on animal welfare and responsible pet ownership. We start this education at a young age to help influence the behaviour of the next generation.



In 2017, our AWOs spent two weeks at Harrow Junior Citizens and Kensington and Chelsea Junior Citizens events. These 'hands-on' safety events teach young people about important issues that are often overlooked by the curriculum. Our AWOs spoke to over 1,500 young people about responsible animal ownership and taught them how to be safe around dogs.

TREATING LUNA

Our Community Vet Clinic team got straight to work in diagnosing Luna. They suspected that she had sarcoptic mange - a highly contagious skin disease that can be passed on to other animals and humans. Her previous owner said they had also developed itchy skin lesions since buying the puppy. Thankfully, Luna wasn't suffering from this particularly challenging form of mange but still required three weeks of close monitoring and treatment that included medicated baths, flea treatment, a topical drug that kills mites and a course of antibiotics. Thanks to the care given, her skin condition improved and she was ready to start her rehoming journey.

Not just preventative care

The team in our Community Vet Clinic increasingly need to address animal welfare cases with more challenging conditions, often requiring lengthy periods of treatment and care.

Abbey, a Staffy cross, was found shivering in the Grand Union Canal, London. As well as being malnourished and underweight, our Vet team discovered that Abbey had chronic infections in both ears.

Abbey needed a Total Ear Canal Ablation and a Ventral Bulla Osteotomy on her right ear, where her whole ear canal was removed and her middle ear flushed and cleaned out. If this had been left untreated the chronic infection could have caused damage to her balance, leading to a permanent head tilt and risk of not being able to walk in a straight line and constantly falling over.

The rise of brachycephalic dogs

We now see many brachycephalic breed types arriving at Mayhew. There has been a huge rise in the popularity of these animals frequently described as 'cute', but these dogs and cats, bred to have flat faces, suffer a multitude of health problems that can need many clinical and surgical interventions. Our Vet team spends a lot of time and resources treating these dogs and cats that often come into Mayhew with eye, ear, respiratory and skin conditions.

In 2017, Ivy, a British Bulldog was found wandering the streets of Brent. Ivy was suffering from Cherry Eye and distichiasis. Both of these conditions were due to her being brachycephalic and were causing her a huge amount of pain and discomfort. Our Vet team treated Ivy for many months, and performed surgery on her eyes, allowing her to live without pain.

Training for vets at home and abroad

As part of our commitment to sharing expertise and empowering veterinary professionals, our Community Vet team provided training both in the UK and overseas.

Dr Ioannis Fouskis, a vet who volunteers his time at Crete Animal Welfare Society underwent two weeks of intensive training with our Head Vet, Dr Ursula Goetz MRCVS, GP Cert (SAS) CVO and Vet team, concentrating on safe neutering techniques and pain management for cats, but also learning handling and restraint methods to lessen stress for the animals undergoing surgical procedures.

The vets that participate in our training programme are enabled not only to help the animals, but to also gain an overall understanding of the complexities of animal welfare, population control, shelter management and disease control. They are then able to have a positive impact on the animals they deal with as well as passing on their knowledge to others to help relieve the unnecessary suffering of animals all over the world.



"I have learnt a lot about improved handling and treatment of animals before and after surgery, also the sterilisation techniques they use. I have learnt skills and techniques that I can take away with me and show other vets working at the charities I volunteer for."

Dr Fouskis

ROAD TO RECOVERY

Our kennels team gave Luna a quality and comfortable home whilst we assessed her. They spent time playing with her and teaching her the basics of good pup behaviour.

This year we have been focusing on enrichment for the animals in our care to ensure that they have as stress-free an experience in the shelter environment as possible. We have developed individual care plans for each animal, providing them with their own personalised aromatherapy diffuser and even playing reggae music for a calm atmosphere. We have also improved the ratio of animal care staff to animals to ensure that every dog and cat receives the care it deserves.

Caring for Monty

One memorable case that our Kennels team dedicated much time to was Monty. Monty, a Golden Cocker Spaniel, was given

up to Mayhew as he had been diagnosed with a rare disease - Congenital Megaoesophagus. This is a really rare condition where the oesophagus or food pipe is dilated and there is a loss of movement of food through this pipe.

Our Kennels team worked round the clock to care for him. They spent hours socialising with Monty and making sure he was happy and comfortable. During feeding times, we used a baby high chair to help position Monty upright to enable the food and water to pass into his stomach properly. They used this method four times a day, hand feeding Monty and then holding him upright for 15 minutes after eating or drinking to ensure he digested the food properly.

Our veterinary team and kennel staff understood the odds for Monty were not good, but we chose to give him the best care possible and make his short life happy and full of love. Sadly, despite our care, Monty's condition deteriorated and the decision was made to end his suffering. In his final days and weeks, he was warm, comfortable and loved.

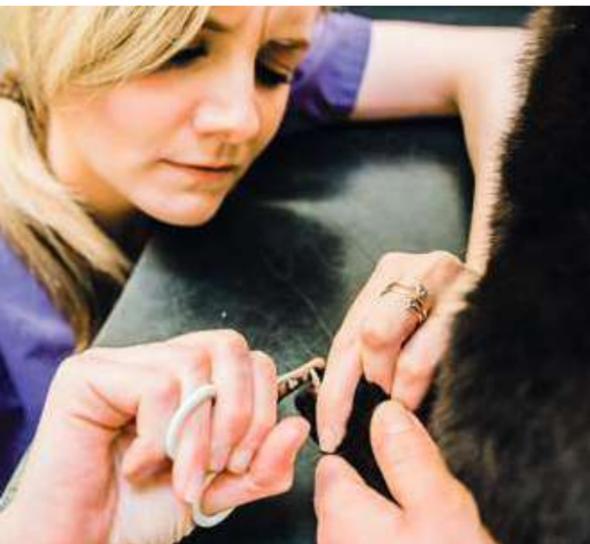
Being a Kennels volunteer

Our volunteers play a key role in ensuring our animals are well cared for.



"Before becoming a volunteer at Mayhew, I was a student working with the team on site. I loved the staff, atmosphere and their passion for animal welfare so much that I had to return as a volunteer. The team at Mayhew are very serious about their work but they make you feel welcome and create a friendly atmosphere to work in. I know it sounds corny but every moment at Mayhew is my favourite - the team and the animals in our care make sure of that!"

Hayley, Kennels Volunteer



REHOMING LUNA

Happy and healthy once again, rehoming Luna didn't take long. Once she was ready for adoption, it only took eight days to find her forever family. She has been renamed Lulu and is living with a family of four in West London alongside their beagle, Bailey.

"Lulu is the sweetest little darling. She settled in immediately with the help of Bailey. She is full of mischief, however loves cuddles and kisses. She will do anything for her ball and is a better defender than any of the Premiership footballers. We cannot imagine not having her in our family, she is very loved!" – Theresa Smith, Lulu's new owner.

Our Cat and Dog Adoption Officers invest a lot of time speaking to potential adopters and finding the best families for our dog and cat residents. In 2017, our Adoption team found forever homes for 446 animals.

The kitten that was bought on an app

One young cat that found their forever home thanks to our Adoption team was Mo. The black and white one-year-old was bought on impulse from a boot-sale app by two young women. They didn't realise the amount of time, commitment and patience it requires to look after a young animal, and so they abandoned Mo at Mayhew after only one week.

As with all of the cats that come into our care, our Cat Adoption Officer, Matt, was keen to ensure that Mo wasn't abandoned again. He spent time making sure that Mo's new family were committed and would be able to provide what Mo needed.

Mo's new owner, Nicola, said: "We were looking to get a cat for a while, and when we met Mo, we knew instantly that he was the right cat for us. For the first few weeks he would follow us around everywhere and wouldn't leave our sides."

RAISING AWARENESS

Mayhew focuses on the root causes of the problems we see at our Home. Seeing a trend of animals being admitted into our care after being bought on a whim, we used Luna's story in our Christmas campaign **#Iamnotanimpulsebuy** to raise awareness of this problem.

The campaign reached over 260,000 people on social media and received support from animal advocates and Mayhew supporters including Peter Egan and Ricky Gervais. It sparked debates online and drove over 1,000 people to our website, as well as being featured in publications such as Dogs Today and Brent and Kilburn Times.

PROMOTING THE BOND BETWEEN HUMANS AND ANIMALS

TheraPaws at St Vincent's House care home in West London

TheraPaws is our animal therapy programme: dog visitors spreading comfort and stimulating responses.

15

Homeless centres are visited by Animal Welfare Officers regularly.



Pet Refuge

Mayhew's Pet Refuge programme provides support and foster care for pets whose owners are facing a personal crisis.

Rescue Staffy, Fearnie, is nearly 12 years old and lives with her owner Nayan.

"I came across Pet Refuge on Mayhew's website at a time when my health was particularly bad. I got to a point where I was struggling to get out of the house to take Fearnie for a walk. I needed some short term help so that I could continue to keep Fearnie. Pet Refuge gave me a break and chance to get my health back to where it needed to be.

"Whilst Fearnie was with Mayhew, I was so pleased with the care and treatment that she received. She came back full of life and had clearly been very well looked after by the team.

"Mayhew's Pet Refuge was a real lifeline for me. Looking after Fearnie at such a crucial time made a big difference and without it I think my



health would have deteriorated significantly. I may have even had to give up Fearnie completely, which is horrible to think about as we're so happy together."

Supporting rough sleepers for 17 years

This year was our 17th year of working with the homeless and their animal companions. As well as reaching out to rough sleepers on the streets in many London boroughs, our Animal Welfare Officers visit 15 homeless centres regularly and work with several organisations including The Salvation Army, St Mungo's and Crisis at Christmas to offer support and advice to homeless people.



EMPOWERING OVERSEAS



70%

Targeted vaccination of the dog population in one year.

Saving Kabul from rabies

Sadly rabies is still endemic in Afghanistan. According to statistics from the World Health Organisation, only 1% of the dogs in Afghanistan are vaccinated against rabies. This had historically been tackled through poisoning street dogs – a method that was impractical, extremely cruel and completely unacceptable.

In January 2017, Mayhew signed a landmark agreement with Kabul Municipality to stop culling dogs in the city. We agreed that we would implement a mass canine rabies vaccination programme. This programme began in August 2017 with the support of the local authorities and a target of vaccinating 70% of the dog population in one year was set. A group of former Kabul Municipality dog catchers were re-trained to not kill, but humanely catch and restrain the animals for vaccination. Since then our dedicated local team has worked tirelessly on the streets to catch and vaccinate the dogs. At the end of December 2017, after five months, the team had vaccinated 3,178 dogs.

COMMUNITIES

In September 2017, Mayhew Afghanistan organised the first World Rabies Day educational event in the capital, Kabul. Representatives from government departments, Kabul Municipality and local people, including school and youth groups, gathered to learn more about rabies and our work tackling it.

3,178

Dogs vaccinated after five months.



Dr Mo wins ADCH Special Recognition Award

Country Director for Mayhew in Afghanistan, veterinary surgeon Dr Abdul-Jalil Mohammadzai DVM or 'Mo' as he's known, has been working with Mayhew for more than 15 years. Thanks to his hard work, Mo was given the Association of Dogs and Cats Homes (ADCH) Special Recognition Award in 2017. They acknowledged his innovative work helping thousands of animals in both London and Afghanistan.



"The judges were blown away by Mo's inspiring outreach work, where he has set out a clear programme for veterinary help and training in Afghanistan. This is truly a breakthrough achievement. We share his colleagues' praise for Mo and celebrate his passion, determination and commitment to helping animals across the globe. He should be incredibly proud of all he has achieved."

Claire Horton, ADCH Chairman, spoke on behalf of the judging panel

Sustainable veterinary training in Russia

As part of our mission to raise veterinary standards and advocate neutering as the most humane way of dealing with animal overpopulation, Mayhew made real progress training Russian vets to neuter cats and dogs in 2017.

We have trained Russian vets both on the International Vet Training Programme here in London and also carried out practical training in the field in Moscow, Michurinsk and

Podolsk in Russia. The vets have all continued to work in the welfare sector in Russia. Some are even working on the neutering programmes we fund with local animal welfare charities Ekologia Cheloveka, Petfund and Fond Dingo.

In September 2017, Mayhew training alumni Natasha Potapochkina, Valentina Grigorova and Elena Bokareva assisted our Head Vet Dr Ursula Goetz when Mayhew carried out intensive practical veterinary training courses in Michurinsk. The vets led training of their own groups, passing on what they had learned from Mayhew, a fantastic step towards sustainability and lasting impact in the region.





SUPPORTING MAYHEW'S FUTURE

Mayhew's supporting functions work to ensure that our operational staff have the funds, people and tools they need to continue caring for animals and communities. They raise awareness and understanding of Mayhew's work, and help plan for its future.



Reflecting our mission with a refreshed brand

The Mayhew Animal Home rebranded to 'Mayhew' in 2017, with a strapline 'for dogs, cats and communities' and an overhaul of its identity and logo. The rebrand will help Mayhew to appeal to a wider audience and highlight the range of proactive animal welfare and community outreach work it delivers in addition to the rescue and rehoming work it is well known for.

Mayhew is one of the oldest London animal charities, having been at the forefront of animal welfare for 131 years, so the new brand retains our recognition and the loyalty and trust we have from our supporters. By moving away from 'The Home', Mayhew's brand now embodies the comprehensive and holistic range of innovative work that we do, in London and internationally, and will help as we reach and engage even more supporters.

A more efficient ambulance

In August 2017, one of our vital animal ambulances was sadly stolen. But thanks to the generous fundraising by our supporters, we were able to buy a new larger and safer ambulance. The van is an electric model which will help save us money in the future by being more efficient, as well as being more environmentally responsible and exempt from various road taxes and congestion charges

Our animal ambulances are so important to our work as we rely on them to help us transport the hundreds of sick and injured animals we rescue every year. We were devastated when our trusty Suzuki Carrier was stolen.

To ensure we could get back on the road as soon as possible, we put out an appeal to our supporters, and we were overwhelmed with the incredible, generous response.

131 years
 Mayhew is one of the oldest London animal charities, having been at the forefront of animal welfare for 131 years.



£8,500

fundraised at Mayhew International evening at Burgh House.



over **1,000**

people and their dogs brought a dog themed festival vibe to Hampstead.



IT'S NEVER BEEN A MORE EXCITING TIME TO FUNDRAISE FOR MAYHEW

The sun shone on our biggest outdoor events! We celebrated another wonderful 'Open Day' as we threw our doors open to our supporters and the local community. Hounds on the Heath delighted over 1,000 people and their dogs which was our biggest ever and brought a dog themed festival vibe to Hampstead.

Tinsel and Tails was our most successful yet and we were treated to a performance from 'The Noteables' who featured in the BBC One show 'Pitch Battle'. And not forgetting our best ever fundraising evening for Mayhew International at Burgh House, which raised over £8,500.

Challenge events had supporters running the 'Hackney Half Marathon', taking part in our sponsored 'W.A.L.K.' and only the bravest abseiled down the 'ArcelorMittal Orbit' in East London.

We launched 'Month of Mayhew' which was a whole month (May of course) of fundraising activity by Mayhew staff and supporters. Bake sales, bike rides, sponsored silences and even leg waxing all took place, in the name of raising funds for us.



OUR VOLUNTEERS

Our 350 amazing volunteers were central to Mayhew's work caring for animals and owners in 2017, providing a huge range of support, from manning reception to socialising animals.

Eleven new cattery volunteers and 20 kennels volunteers joined the team. They play a big part in the efforts towards reducing the amount of time animals spend in our care, improving the quality of their stay and increasing the flexibility of rehoming appointments and assessments.

The volunteering team began work on attaining the Investing in Volunteers quality mark, as well as a study of volunteer motivation in partnership with Ioana Parry, MSc student in Occupational Psychology at Birkbeck University. The first volunteer-led training session was held in November 2017.

62

new volunteers



In 2017, challenges were faced around reducing waiting time between volunteers being accepted and starting, and reaching out to groups currently underrepresented at Mayhew. These areas will continue to be the priority focus of 2018-19.

9,784

hours given by volunteers



Jody, Cattery Volunteer

"The passion and dedication of the staff and the other volunteers restores your faith in the human race."

"I began volunteering as a way to do something great in memory of my two cats, Darcy and Eartha. The most rewarding thing about coming in every week is seeing the difference it makes. When cats arrive they're often distressed, but eventually they begin to trust you. Lots of them have been through traumatic experiences – like being dumped in a box under the Westway – so it's lovely showing them that not all people are awful."

Jody is a Media Consultant and started volunteering weekly at Mayhew in 2017.

2018-20 A look ahead

PROVE...

THE BENEFIT OF ADOPTING MORE PET POSITIVE POLICIES TO COUNCILS AND HOUSING AUTHORITIES TO ENSURE MORE COMMUNITIES BENEFIT FROM LIVING WITH ANIMALS.



BECOME...

AN ACCREDITED TRAINING PROVIDER ACROSS OUR SERVICES, EMPOWERING ANIMAL WELFARE AND VETERINARY PROFESSIONALS OF THE FUTURE.

INCREASE...

FOOTFALL TO THE VET CLINIC BY 10% YEAR ON YEAR MAKING OUR PREVENTATIVE SERVICES ACCESSIBLE TO MORE ANIMALS AND PEOPLE, IMPROVING ANIMAL WELFARE AND TACKLING OVERPOPULATION IN OUR COMMUNITY.



ENSURE...

WE CAN TAKE IN AND SUPPORT MORE CATS AND DOGS TO FIND THEIR FOREVER HOMES EVEN SOONER BY REDUCING AVERAGE LENGTH OF STAY, EXPANDING OUR HOME FROM HOME SCHEME AND INCREASING THE NUMBER OF FOSTER CARERS.

SUCCESSFULLY...

COMPLETE THE ROYAL VETERINARY COLLEGE'S PSS AND ICC CAT FRIENDLY CLINIC ACCREDITATION.



FORMALISE...

OUR PRESENCE IN GEORGIA, REGISTERING MAYHEW GEORGIA AS AN NGO AND RECRUITING A LOCAL TEAM.



INCREASE...

OUR REACH IN LONDON THROUGH AUDIENCE RESEARCH AND AWARENESS CAMPAIGNS.

2018-20 A LOOK AHEAD

COMMUNITY

We will invest in the Animal Welfare team, structure and processes so they are equipped to deal with a year on year **10% increase in projects helping** the community.

We will work with organisations such as Middlesex University and the Westminster Drug Project to research the **impact of TheraPaws** on vulnerable people and those suffering mental health issues.

Mayhew's focus on **tackling the irresponsible breeding** that results in puppies like Luna (see page 6) ending up in our care will continue as a priority in 2018. The Department of Environment, Food and Rural Affairs has announced a call for evidence on whether there should be a ban on 3rd party puppy sales. Mayhew has been an advocate for this ban and has provided evidence to government for review and will closely follow other suggested amendments to animal welfare legislation.

REHOMING

We will expand our Home from Home project **supporting people who want or need to give their pets away** to good homes, to do so using our adoption services from their homes – rather than needing to use online selling platforms.

Our cattery and kennels teams will continue with 2017's **developments to our behavioural assessment and enrichment methods**, policies and procedures and continue to improve them in line with appropriate understanding in the animal welfare world.

CLINIC

We will be producing **bespoke training materials and videos** for our vet training programmes, something needed across the veterinary sector.

In addition, we will pilot a **graduate vet training scheme** with Medivet, in line with our commitment to improving standards in the future of animal welfare and veterinary care.

MAYHEW INTERNATIONAL

We will recruit a **second dog-catching team in Kabul**, Afghanistan to implement and deliver the mass canine rabies vaccination programme, carry out a second Dog Population Survey to assess changes from 2015 and from that design and start a comprehensive Trap, Vaccinate, Neuter, Release programme in the second half of 2018.

In Georgia, we will continue to **train Georgian vets** working to address the free-roaming dog and cat populations in Tbilisi in a safe and secure way, working with the local authorities on shelter management and disease control.

In Russia, we will continue to **empower graduate trainee vets** to pass their skills on, welcoming one vet to London for training in the summer and supporting the local charities with spay and neuter projects for street and stray animals, private shelters and families on very low-incomes.

We will continue our support of the **Trap, Vaccinate, Neuter, Release programme and education officer** with HOPE & Animal Trust, Ranchi, India, working alongside Mission Rabies.

SUPPORTING SERVICES

We will replace our current, departmental data systems with a brand-new, **bespoke comprehensive data system**. This will free up time spent on administration by all our staff and volunteers, enabling us to look after more animals and use funds more effectively, as well as helping us meet the challenges of the new European GDPR legislation.

Acknowledging these GDPR challenges head-on will be a key task in 2018 and we are committed to taking substantial action in order to ensure we can easily and quickly comply with all aspects of the new rules.

We will **design and build a new website for Mayhew** that best represents us as an organisation, implements our new branding efficiently, clearly communicates what we do and is user-centric. This website will be a trusted 'shop window' for new supporters as we seek to increase our awareness through a targeted campaign in 2018.



FINANCIAL REVIEW

Mayhew receives no funds from the lottery or government and we are dependent on the generosity of our supporters in order to continue and develop our essential animal welfare work. We are delighted to report an increase of nearly 25% in income from donations and that, overall, our income remained steady. Thank you to everyone who supported us in 2017.

Our legacy income was 18% lower than 2016, reflecting the unpredictable and fluctuating nature of this income. We are so grateful to all those who remember Mayhew in their wills; without these amazing gestures of kindness and support, we would be unable to carry out our charitable activities so extensively.

We are proud to be spending more than ever before on these charitable activities: our direct and indirect expenditure on animal welfare (including international) increased by 5.5% compared to 2016. This was mainly

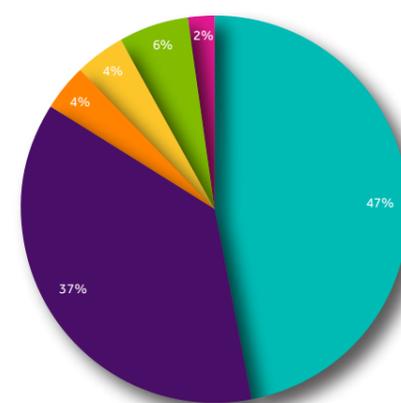
due to increases in animal welfare staff, including vital kennels, cattery and clinic staff at our London site, and our new team in Afghanistan.

One quarter of our expenditure goes towards raising funds and awareness, enabling us to ensure that we can secure sufficient income in the future to continue our valuable and essential animal welfare work. In 2017, our expenditure in this area was 3.5% higher than in 2016 and this additional investment helped to significantly increase the amount we receive in donations, as highlighted above.

Our total net deficit for the year of £541,252 (in 2016 the deficit was £397,442) was better than originally budgeted, and although our expenditure exceeded our income for the year, we had sufficient cash and reserves set aside to fund the difference.

TOTAL INCOME £2,187,952

2016: £2,197,123



Legacies: £1,022,869
2016: £1,246,897 (56%)

Donations: £821,164
2016: £658,293 (30%)

Fundraising events: £81,505
2016: £62,082 (3%)

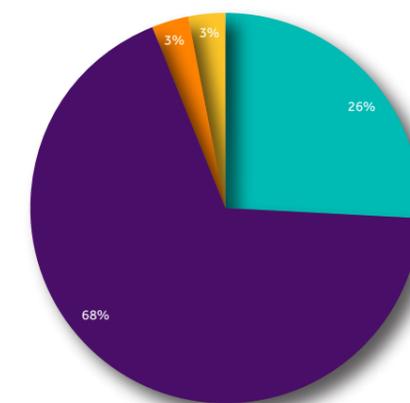
Trading income: £82,458
2016: £87,951 (4%)

Vet clinic and rehoming fees: £127,312
2016: £127,591 (6%)

Investment and other income: £52,644
2016: £14,309 (1%)

TOTAL EXPENDITURE £2,739,344

2016: £2,608,870



Animal welfare: £1,862,101
2016: £1,812,586 (70%)

International grants for animal welfare: £83,722
2016: £81,057 (3%)

Animal welfare in Afghanistan: £89,966
2016: £35,610 (1%)

Raising funds and awareness: £703,555
2016: £679,617 (26%)



Investments

Shares received from a legacy in 2011 were held by Mayhew and monitored by the trustees. With good reserves in place, appropriate advice will be sought regarding the trustees' long term investment strategy.

The charity's assets

Acquisitions and disposals of fixed assets during the year are recorded in the notes to the financial statements.

Reserves policy

The charity's work of rescuing and rehoming animals, together with its outreach work and the need to continue to refurbish the older facilities within the Home requires significant ongoing financial commitment and investment. The trustees regularly review the charity's requirement for free reserves i.e. those unrestricted funds not invested in tangible fixed assets, designated for specific purposes or otherwise committed. The trustees have agreed that the level of free reserves held should be equivalent to 9-12 months expenditure on unrestricted funds. The trustees are of the opinion that this provides sufficient flexibility to cover temporary shortfalls in income due to timing differences in income flows, adequate working capital to cover core costs, and will allow the charity to cope and respond to unforeseen emergencies whilst specific action plans are implemented. Legacy income remains a significant element of our fundraising income, but due to the uncertainty of their notification and receipt, we have remained prudent when forecasting income from this stream.

At 31 December 2017 total funds and reserves amounted to £3,347,570 (2016 - £3,888,822).

Special trust funds at 31 December 2017, representing the net book value of the land and buildings comprising Mayhew House, Trenmar Gardens, Kensal Green, London NW10, amounted to £500,500 (2016 - £514,500). As described below under "Constitution", the charity holds these assets in a trustee capacity. Special trust funds are not applicable for the general purposes of Mayhew and should properly be regarded as a fixed, illiquid asset without which Mayhew's activities would no longer be tenable.

Restricted funds, being monies held for use towards specific projects at the request of the donor, amounted to £235,051 at 31 December 2017 (2016 - £274,558).

Free reserves, or general funds, excluding the net book value of the charity's tangible fixed assets which are essential to its smooth operation and other designated funds, equate to £1,641,914. As a proportion of unrestricted expenditure (excluding depreciation) this is broadly equivalent to 8.5 months of unrestricted expenditure. This is just below the reserves policy level and the trustees continue to believe that the policy level will be appropriate over the next few years and that the current reserves level will be sufficient to deliver the charity's strategic plans focusing on prevention and education.

Designated funds

Designated funds are set and adjusted in accordance with current strategic and operational requirements. These include covering a maintenance plan for our Home site which helps to ensure the animal accommodation and veterinary clinic are maintained to a high standard and provide a safe and secure working environment for our staff and animal residents, allow for consistency and continuity in developing our long-term projects overseas and enable us to respond to urgent needs or requests in line with the ethos of the organisation

MAYHEW IS COMMITTED TO FUNDRAISING RESPONSIBLY

Mayhew receives no government funding and is reliant on voluntary support. In order to provide the funds required to do our work, we fundraise in a number of different ways:

- We actively recruit supporters and encourage meaningful long-term relationships with them to support our work
- We raise funds via our onsite and online stores which sell goods and Mayhew- branded products
- We ask for contributions towards some animal welfare services including animal rehoming and veterinary treatment
- We raise money through local community fundraising and by hosting fundraising events
- We ask supporters to consider including a gift to Mayhew in their will
- We raise money through other sources such as charitable trusts, foundations and companies

We are members of the Fundraising Regulator and we always follow the Code of Fundraising Practice which can be found at

www.fundraisingregulator.org/code_of_practice.

We have several controls in place to ensure we protect our supporters' privacy and data and to provide our supporters and potential supporters with the respect and gratitude they deserve:

- We will always send thanks for gifts unless supporters ask us not to
- We make our fundraising contact details freely available to all supporters and encourage them to contact us with comments, feedback or to change the way in which we communicate with them
- We have created a Supporter Promise and updated our Privacy Policy to further demonstrate our commitment to supporter care
- We log all complaints and in 2017 we received 10 (in 2016, this was 25) which were all resolved to the satisfaction of all parties
- We take all reasonable steps to treat every donor fairly and take into account the needs of any potential donor who may be in a vulnerable circumstance or who may require additional care and support to make an informed decision

Mayhew does not use third party fundraising agencies to recruit new donors face-to-face or via the telephone. In 2016 and 2017 we received small amounts of income from commercial participators collecting donations on our behalf.

In 2017 Mayhew used a third party agency to undertake a 'Data Audit'. This involved cross referencing our supporter data with The Royal Mail address files to ensure we were not spending money sending post to invalid addresses. The agency is registered with the Fundraising Regulator and no supporter data was shared with any third parties.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Constitution

The Mayhew Home was incorporated in England and Wales on 8 September 1999 as a company limited by guarantee and not having a share capital (Company Registration Number 03837732). It has also been registered as a charity (Charity Registration Number 1077588) and is permitted to exclude the word "limited" from its name under Section 60 of the Companies Act 2006.

The Mayhew Animal Home Trust (Charity Registration No. 1077588-1) (the "Trust") is registered by the Charity Commission as a subsidiary charity of The Mayhew Home. The Trust is governed by a Scheme of the Charity Commissioners for England and Wales dated 10 October 2004. Under this Scheme, the trustee holds on trust the land and buildings known as Mayhew House, Trenmar Gardens, Kensal Green, London NW10 for the Trust. These land and buildings are included within the attached financial statements and are represented by special trust funds as described in note 19 to the financial statements.

Trustees

At any point in time, there must be at least three trustees although there is no maximum number. New trustees may be appointed by the trustees.

The names of trustees who served during the year are set out as part of the legal and administrative details on page 47.

No trustee received any remuneration for services as a trustee during the year. No trustee had any beneficial interest in any contract with the charity during the year.

Trustee recruitment, selection and induction

The recruitment process for new trustees is formal including advertising and a formal interview process conducted by a sub group of the trustees.

With the recommendation of the sub group the final selection of potential new trustees is made and an induction programme through the attendance of board meetings to participate in the discussions, learn about Mayhew and engage with the senior management team is implemented. A pack of information is provided from the outset including general publicly available information and, on selection, more detailed information is provided including minutes of meetings, strategic information, budgets and forecasts and the charity's statutory documents.

The trustees receive periodic formal training on trustees' responsibilities and current sector developments and receive training information which highlights both Mayhew specific matters and Charity Commission pronouncements. Bi-monthly trustees' meetings facilitate more in depth discussions of sector wide issues identified by trustees and advisors.

Key management personnel

The key management personnel of the organisation comprises the trustees together with the:

- Chief Executive Officer
- Head of Finance & Facilities
- Head of HR, Training & Voluntary Resources

Pay and remuneration are reviewed as part of the budgeting process and an Advisory Committee handles salary packages and appraisals of key management personnel.

STRUCTURE, GOVERNANCE AND MANAGEMENT (CONTINUED)

Statement of trustees' responsibilities

The trustees (who are also directors of The Mayhew Home for the purposes of company law) are responsible for preparing the trustees' report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure of the charitable company for that period.

In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102).
- Make judgments and estimates that are reasonable and prudent.
- State whether applicable United Kingdom Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Each of the trustees confirms that:

- So far as the trustee is aware, there is no relevant audit information of which the charitable company's auditor is unaware.
- The trustee has taken all the steps that he/she ought to have taken as a trustee in order to make himself/herself aware of any relevant audit information and to establish that the charitable company's auditor is aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of s418 of the Companies Act 2006.

Employees

Mayhew strives to be an equal opportunities employer and applies objective criteria to assess merit. It aims to ensure that no job applicant or employee receives less favourable treatment on the grounds of age, race, colour, nationality, religion, ethnic or national origin, gender, marital status, sexual orientation or disability.

Selection criteria and procedures are reviewed to ensure that individuals are selected, promoted and treated on the basis of their relevant merits and abilities. All employees are given equal opportunity and, where appropriate and possible, special training to enable them to progress both within and outside the organisation. Mayhew is committed to a programme of action to make this policy effective, and brings it to the attention of all employees.

In 2016 Mayhew became an accredited London Living Wage Employer.

As always, the trustees acknowledge the professionalism and dedication of the staff and the huge contribution of Mayhew volunteers over 2017, who contributed 9,784 hours of their own time to the organisation.



Risk management

The trustees have assessed the major risks to which the charity is exposed, in particular those relating to the specific operational areas of the charity and its finances. The most serious threats and strategies in place to deal with them are considered to be:

Item	Risk	Risk Management Strategy
1	Loss of and/or decline in fundraising income/operational revenues	Short term and longer term fundraising strategies and business plans are in place, which ensure a diverse range of revenue streams. Regular reviews of income and performance. Succession planning for key Fundraising and Marketing personnel. Regular review of reserves policy.
2	Loss of reputation	All staff and volunteers receive thorough inductions and are made aware of animal welfare position statements, operational protocols, data protection and compliance issues. Employee and Volunteer Handbooks are in place. All veterinary bodies requiring compliance are adhered to. Regular training and updates are provided to staff and volunteers. Comprehensive insurance is in place together with media and crisis management protocols.
3	Serious outbreak of disease in animals and or personnel	Operational protocols on infection control and transmission form part of the Employee and Volunteer Handbook and form part of the induction process. Emergency management plans are in place in case of incident.

The trustees believe that by monitoring reserve levels, by ensuring controls exist over key financial systems and strategies and by examining the operational and business risks faced by the charity on a regular basis, they have established effective systems to mitigate those risks.

This report has been prepared in accordance with the provisions of the Charities Act 2011, but serves as a report of the directors for the purposes of company legislation.

The financial statements have been prepared in accordance with the accounting policies set out on pages 30 to 33 of the attached financial statements and comply with the charitable company's memorandum and articles of association, applicable laws and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102).

Approved by the Board and signed on their behalf

Adam Halsey
Chair of the board of trustees

Date: 24 July 2018

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE MAYHEW HOME

FOR THE YEAR ENDED 31 DECEMBER 2017

Opinion

We have audited the financial statements of The Mayhew Home (the 'charitable company') for the year ended 31 December 2017 which comprise the statement of financial activities, the balance sheet, the statement of cash flows, the notes to the financial statements including the principal accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice). In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 December 2017 and of its income and expenditure for the year then ended.
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice.
- Have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- The trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate, or
- The trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report and financial statements, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.



Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- The trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- The financial statements are not in agreement with the accounting records and returns, or
- Certain disclosures of trustees' remuneration specified by law are not made, or
- We have not received all the information and explanations we require for our audit, or
- The trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Amanda Francis (Senior Statutory Auditor)

For and on behalf of Buzzacott LLP, Statutory Auditor
130 Wood Street, London EC2V 6DL

Date: 26 July 2018

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 DECEMBER 2017

	Notes	Unrestricted Funds £	Restricted Funds		Total Funds 2017 £	Total Funds 2016 £
			Restricted Income Funds £	Special Trust Funds £		
INCOME AND EXPENDITURE						
Income from:						
<i>Donations and legacies</i>	2	1,593,356	250,677	—	1,844,033	1,905,190
<i>Other trading activities</i>	3	153,489	10,474	—	163,963	150,033
<i>Investment income and interest receivable</i>		11,247	—	—	11,247	14,309
Charitable activities:						
Animal Welfare	4	127,312	—	—	127,312	127,591
<i>Other income</i>	5	41,397	—	—	41,397	—
Total income		1,926,801	261,151	—	2,187,952	2,197,123
Expenditure on:						
<i>Raising funds</i>	6	684,142	19,413	—	703,555	679,617
Charitable activities:						
Animal Welfare				14,000		
Direct costs	7	1,194,088	208,204	—	1,416,292	1,276,360
Support costs	10	619,497	—	—	619,497	652,893
Total expenditure		2,497,727	227,617	14,000	2,739,344	2,608,870
Net (expenditure) income before investment gains		(570,926)	33,534	(14,000)	(551,392)	(411,747)
Net gains on investment assets	15	10,140	—	—	10,140	14,305
Net (expenditure) income		(560,786)	33,534	(14,000)	(541,252)	(397,442)
Transfers between funds	18	73,041	(73,041)	—	—	—
Net movement in funds	11	(487,745)	(39,507)	(14,000)	(541,252)	(397,442)
Reconciliation of funds						
Funds brought forward at 1 January 2017		3,099,764	274,558	514,500	3,888,822	4,286,264
Funds carried forward at 31 December 2017		2,612,019	235,051	500,500	3,347,570	3,888,822

All of the charity's activities derived from continuing operations during the above two financial periods.



THE MAYHEW HOME BALANCE SHEET

AS AT 31 DECEMBER 2017

	Notes	2017		2016	
		£	£	£	£
FIXED ASSETS					
Tangible fixed assets	14		1,084,934		1,118,340
Investments	15		185,235		175,095
			<u>1,270,169</u>		<u>1,293,435</u>
CURRENT ASSETS					
Debtors	16	144,287		124,895	
Cash at bank and in hand		2,098,557		2,619,508	
		<u>2,242,844</u>		<u>2,744,403</u>	
CREDITORS: Amounts falling due within one year	17	(165,443)		(149,016)	
		<u>2,077,401</u>		<u>2,595,387</u>	
NET CURRENT ASSETS			<u>2,077,401</u>		<u>2,595,387</u>
TOTAL NET ASSETS			<u>3,347,570</u>		<u>3,888,822</u>
FUNDS AND RESERVES					
Restricted Funds					
Restricted income funds	18		235,051		274,558
Special trust funds	19		500,500		514,500
Unrestricted Funds					
General fund			1,641,914		1,645,924
Designated funds	20		385,671		850,000
Tangible fixed assets fund	21		584,434		603,840
			<u>3,347,570</u>		<u>3,888,822</u>

The financial statements of The Mayhew Home, Company Registration Number 03837732 (England and Wales) were approved and authorised for issue by the trustees and signed on their behalf, by:

Adam Halsey
Chair of the board of trustees

Date: 24th July 2018

THE MAYHEW HOME STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2017

	Notes	2017 £	2016 £
Cash flows from operating activities:			
Net cash used in operating activities	A	(435,792)	(249,758)
Cash flows from investing activities:			
Investment income received		11,247	14,309
Payments to acquire tangible fixed assets		(96,406)	(375,486)
Receipts from disposals of investments		—	524
Net cash used in investing activities		<u>(85,159)</u>	<u>(360,653)</u>
Change in cash and cash equivalents in the year		<u>(520,951)</u>	<u>(610,411)</u>
Cash and cash equivalents at 1 January 2017	B	2,619,508	3,229,919
Cash and cash equivalents at 31 December 2017	B	<u>2,098,557</u>	<u>2,619,508</u>

Notes to the statement of cash flows for the year to 31 December 2017:

A. Reconciliation of net movement in funds to net cash flow from operating activities

	2017 £	2016 £
Net movement in funds (as per the statement of financial activities)	(541,252)	(397,442)
Adjustments for:		
Depreciation charge	122,716	114,298
Gains on investments	(10,140)	(14,305)
Investment income received	(11,247)	(14,309)
(Increase) decrease in debtors	(19,392)	45,516
Increase in creditors	23,523	16,484
Net cash used in operating activities	<u>(435,792)</u>	<u>(249,758)</u>

B. Analysis of cash and cash equivalents

	2017 £	2016 £
Cash at bank and in hand	2,098,557	2,619,508
Total cash and cash equivalents	<u>2,098,557</u>	<u>2,619,508</u>



THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2017

1. PRINCIPAL ACCOUNTING POLICIES

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are laid out below.

Basis of preparation

These financial statements have been prepared for the year to 31 December 2017. Comparative information reflects the financial results for the year to 31 December 2016.

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant accounting policies below or the notes to these financial statements.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (Charities SORP FRS 102) issued on 16 July 2014, the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are presented in sterling and are rounded to the nearest pound.

Critical accounting estimates and areas of judgement

Preparation of the financial statements requires the trustees and management to make significant judgements and estimates.

The items in the financial statements where these judgements and estimates have been made include:

- determining the basis for allocating support costs
- estimating the useful economic life of tangible fixed assets
- assessing the probability of receiving legacies of which the charity has been notified

Assessment of going concern

The trustees have assessed whether the use of the going concern assumption is appropriate in preparing these accounts. The trustees have made this assessment in respect to a period of one year from the date of approval of these financial statements.

The trustees of the charity have concluded that there are no material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees are of the opinion that the charity will have sufficient resources to meet its liabilities as they fall due.

Income recognition

Income is recognised in the period in which the charity has entitlement to the income and the amount can be measured reliably and it is probable that the income will be received. Income is deferred only when the charity has to fulfil conditions before becoming entitled to it or where the donor or funder has specified that the income is to be expended in a future accounting period.

Income comprises donations, legacies, trading sales, fees from charitable activities, interest receivable and investment income.

Donations are recognised when the charity has confirmation of both the amount and settlement date. In the event of donations pledged but not received, the amount is accrued for where the receipt is considered probable. In the event that a donation is subject to conditions that require a level of performance before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that those conditions will be fulfilled in the reporting period.

In accordance with the Charities SORP FRS 102 volunteer time is not recognised.

Legacies are included in the statement of financial activities when the charity is entitled to the legacy, the executors have established that there are sufficient surplus assets in the estate to pay the legacy, and any conditions attached to the legacy are within the control of the charity.

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution.

Where legacies have been notified to the charity, or the charity is aware of the granting of probate, but the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title of the asset having being transferred to the charity.

Income from trading activities and fees receivable in connection with animal welfare work are recognised to the extent that it is probable that the economic benefits will flow to the charity and the revenue can be reliably measured. It is measured at fair value of the consideration received or receivable, excluding discounts, rebates, value added tax and other sales taxes.

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid of payable by the bank.

Expenditure recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to make a payment to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. Expenditure comprises direct costs and support costs. All expenses, including support costs, are allocated or apportioned to the applicable expenditure headings.

The classification between activities is as follows:

- Expenditure on raising funds includes the salaries, direct costs and overheads associated with generating donated income.
- Expenditure on charitable activities includes all costs associated with furthering the charitable purposes of the charity through the provision of its charitable activities. Such costs include the direct cost of providing shelter or a home for lost or stray, unwanted or abandoned animals and, where possible, finding good homes for such animals.

Grants of award funding to institutions are included in full in the statement of financial activities when the award agreement has been returned, completed and signed, by the recipient. Small final instalments of some award grant payments are subject to receipt of a satisfactory final report on the award project.

Allocation of support costs

Support costs represent indirect charitable expenditure. In order to carry out the primary purposes of the charity it is necessary to provide support in the form of personnel development, financial procedures, provision of office services and equipment and a suitable working environment.

Included within support costs are governance costs which are directly attributable to the necessary legal and auditing procedures for compliance with statutory requirements together with costs incurred in strategic planning exercises undertaken by the charity.

The majority of costs are directly attributable to specific activities. Shared staff related costs are apportioned to the activities on a per capita basis.



Tangible fixed assets

All assets costing in excess of £1,000 and with an estimated useful life exceeding one year are capitalised. Freehold land and buildings are included in the financial statements at a valuation determined by the trustees as at 10 October 2004 using market value at that date as a guide for the basis of valuation. This constitutes deemed cost under FRS 102.

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

• Freehold land and building	2% on cost
• Reception refurbishment	10% on cost
• Improvements to animal accommodation	10% on cost
• Veterinary and animal welfare equipment	20% on cost
• Office equipment	20% on cost
• Motor vehicles	25% on cost

Assets under construction are not depreciated. On completion the asset is transferred to the appropriate asset classification and then depreciated at the relevant rate in order to write it off over its estimated useful life.

Investments

Listed investments are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. Realised and unrealised gains (or losses) are credited (or debited) to the statement of financial activities in the year in which they arise.

The charity does not acquire put options, derivatives or other complex financial instruments.

Realised gains (or losses) on investment assets are calculated as the difference between disposal proceeds and their opening carrying value or their purchase value if acquired subsequent to the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year-end and their carrying value at that date. Realised and unrealised investment gains (or losses) are combined in the statement of financial activities and are credited (or debited) in the year in which they arise.

Debtors

Debtors are recognised at their settlement amount, less any provision for non-recoverability. Prepayments are valued at the amount prepaid. They have been discounted to the present value of the future cash receipt where such discounting is material.

Cash at bank and in hand

Cash at bank and in hand represents such accounts and instruments that are available on demand or have a maturity of less than three months from the date of acquisition. Deposits for more than three months but less than one year have been disclosed as short term deposits. Cash placed on deposit for more than one year is disclosed as a fixed asset investment.

Creditors and provisions

Creditors and provisions are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Creditors and provisions are recognised at the amount the charity anticipates it will pay to settle the debt. They have been discounted to the present value of the future cash payment where such discounting is material.

Fund accounting

The restricted income funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Special trust funds represent the net book value of the land and buildings comprising Mayhew House in Trenmar Gardens for which the charity has responsibility in a trustee capacity.

The designated funds are monies or assets set aside out of the general fund and designated for specific purposes by the trustees.

The tangible fixed assets fund represents the net book value of the charity's tangible fixed assets other than those comprising part of restricted or special trust funds. Such assets are essential to the ongoing work of the charity and their net book value should not, therefore, be considered as funds available to meet everyday costs or contingencies.

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

The general fund comprises those monies which may be used towards meeting the charitable objectives of the charity and can be applied at the discretion of the trustees.

Leased assets

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged to the statement of financial activities on a straight-line basis over the lease term.

Pension costs

Contributions in respect of the charity's defined contribution pension scheme are charged to the statement of financial activities when they are payable to the scheme. The charity's contributions are restricted to the contributions disclosed in note 12. Outstanding contributions at the year end totalled £5,777 (2016 - £2,626). The charity has no liability beyond making its contributions and paying across the deductions for the employees' contributions.



2. DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £	Total Funds 2016 £
Donations	609,825	211,339	821,164	658,293
Legacies	983,531	39,338	1,022,869	1,246,897
2017 Total funds	1,593,356	250,677	1,844,033	1,905,190
2016 Total funds	1,694,056	211,134	1,905,190	

3. OTHER TRADING ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £	Total Funds 2016 £
Sale of food and other animal welfare products	81,531	507	82,038	87,051
Fundraising events	71,538	9,967	81,505	62,082
Advertising	420	—	420	900
2017 Total funds	153,489	10,474	163,963	150,033
2016 Total funds	147,529	2,504	150,033	

4. ANIMAL WELFARE

	Unrestricted Funds	
	Total Funds 2017 £	Total Funds 2016 £
Rehoming fees	39,988	41,738
Vaccination fees	45,941	48,486
Neutering fees	32,814	28,087
Animal boarding fees	8,569	9,280
2017 Total funds	127,312	127,591

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

5. OTHER INCOME

	Unrestricted Funds	
	Total Funds 2017 £	Total Funds 2016 £
Insurance claims	4,588	—
VAT refund in respect of prior years	36,473	—
Other miscellaneous income	336	—
2017 Total funds	41,397	—

6. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £	Total Funds 2016 £
Fundraising and publicity costs				
Staff costs	380,401	—	380,401	367,869
Fundraising and publicity information	192,333	15,607	207,940	165,348
Postage and stationery	49,899	2,950	52,849	61,083
Legal and professional fees	8,975	—	8,975	12,552
Cost of events	32,567	—	32,567	31,847
Goods for resale	12,233	856	13,089	17,447
Office costs (rent, services and maintenance)	—	—	—	1,640
Irrecoverable value added tax	7,734	—	7,734	21,831
2017 Total funds	684,142	19,413	703,555	679,617
2016 Total funds	635,698	43,919	679,617	



7. ANIMAL WELFARE – DIRECT COSTS

	Unrestricted Funds £	Restricted Funds		Total Funds 2017 £	Total Funds 2016 £
		Restricted Income Funds £	Special Trust Funds £		
Staff costs (note 12)	943,857	19,295	—	963,152	894,667
Veterinary fees and drugs	123,367	1,671	—	125,038	123,282
Animal welfare in Afghanistan (note 8)	—	89,966	—	89,966	35,610
Animal feed	5,536	2,771	—	8,307	12,347
Animal accommodation repairs and refurbishment	—	—	—	—	2,067
Animal ambulance running costs	12,011	—	—	12,011	8,244
Depreciation	89,343	—	14,000	103,343	93,547
Waste disposal	9,093	—	—	9,093	5,806
Other costs	5,881	10,779	—	16,660	19,733
Grants payable (note 9)	5,000	83,722	—	88,722	81,057
2017 Total funds	1,194,088	208,204	14,000	1,416,292	1,276,360
2016 Total funds	1,108,575	153,785	14,000	1,276,360	

8. ANIMAL WELFARE IN AFGHANISTAN

	Restricted Funds	
	Total Funds 2017 £	Total Funds 2016 £
Staff costs (note 12)	51,332	35,610
Office and vehicle rental	13,035	—
Training	3,149	—
Database and licenses	3,500	—
Travel and subsistence	8,749	—
Office costs	10,201	—
2017 Total funds	89,966	35,610

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

9. GRANTS PAYABLE

	Unrestricted Funds £	Restricted Income Funds £	Total Funds 2017 £	Total Funds 2016 £
Animal Nepal, Kathmandu, Nepal	—	—	—	1,150
Charitable Fund for Animal Assistance	—	—	—	—
'Fond Dingo', Moscow, Russian Federation	—	5,000	5,000	7,500
Dog Organisation Georgia (DOG), Tbilisi, Georgia	—	15,868	15,868	15,111
Ecology of Human, Moscow, Russian Federation	—	12,951	12,951	10,672
HOPE and Animal Trust, Ranchi, India	—	17,517	17,517	22,000
Foundation for Harmonization of Human-Animal Relations, Moscow, Russia	—	12,238	12,238	10,670
Arcturos, Greece	—	—	—	2,835
CRRC Georgia NNLE	—	7,168	7,168	—
Forgotten Animals	—	140	140	—
New Vet Clinic, Tbilisi, Georgia	—	1,892	1,892	—
RSPCA C4 Scheme	5,000	—	5,000	—
Grant administration	—	10,948	10,948	11,119
2017 Total funds	5,000	83,722	88,722	81,057
2016 Total funds	—	81,057	81,057	

10. ANIMAL WELFARE – DIRECTLY ATTRIBUTABLE SUPPORT COSTS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £	Total Funds 2016 £
Staff costs (note 12)	340,104	—	340,104	331,301
Repairs and maintenance	63,849	—	63,849	61,402
Rent, rates and insurance	62,871	—	62,871	70,456
Public services	12,771	—	12,771	11,353
Recruitment, training and general staff	67,077	—	67,077	77,698
Irrecoverable value added tax	12,491	—	12,491	40,543
Legal and professional	35,000	—	35,000	33,868
Other office costs	5,955	—	5,961	5,521
Depreciation	19,373	—	19,373	20,751
2017 Total funds	619,497	—	619,497	652,893
2016 Total funds	645,843	7,050	652,893	

Support costs are costs of central management. These costs are apportioned to activities on a per capita basis.



11. NET MOVEMENT IN FUNDS

This is stated after charging:

	2017 £	2016 £
Staff costs (note 12)	1,734,989	1,629,447
Auditor's remuneration		
Statutory audit services		
- Current year	9,000	9,000
- Prior year	—	(2,200)
Other services	3,000	-
Operating leases – equipment	21,913	21,953
Operating leases – land and buildings	22,514	21,656
Depreciation	122,716	114,298
	1,734,989	1,629,447

12. STAFF COSTS AND TRUSTEES' REMUNERATION

Staff costs during the year were as follows:

	2017 £	2016 £
Wages and salaries	1,582,668	1,486,793
Social security costs	137,793	129,464
Pension costs	14,528	13,190
	1,734,989	1,629,447

Staff costs per function were as follows:

Generation of funds	380,401	367,869
Animal Welfare (including support)	1,347,770	1,254,862
Governance	6,818	6,716
	1,734,989	1,629,447

Pension costs shown above relate to a defined contribution pension scheme operated by the charity for the benefit of its employees. It is administered by an independent third party.

Included within the 2016 figures above is a termination payment of £14,280, which was paid in full during 2016. There were no termination payments in 2017.

The number of employees whose remuneration (salaries, wages and benefits in kind) exceeded £60,000 per annum was as follows:

	2017 Number	2016 Number
£60,001-£70,001	1	—

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

The average number of full time equivalent employees during the year analysed by function was:

Animal welfare (including support)	54	47
Generating funds	13	13
	67	60

During 2017, three employees on average were employed in Afghanistan (2016 – nil). This figure is included in the average number of employees shown in Animal Welfare (including support costs) above.

None of the trustees received any remuneration in respect of their services during the year (2016 - £nil). No expenses were reimbursed to any trustee during the year (2016 - £nil).

The key management personnel in charge of directing, controlling, running and operating the charity on a day to day basis comprise the Chief Executive Officer, Head of Finance and Facilities and Head of Human Resources, Training and Voluntary Resources.

The total remuneration (including taxable benefits and employer's national insurance and pension contributions) of key management personnel for the year was £172,803 (2016 - £164,910).

13. TAXATION

The Mayhew Home is a registered charity and, therefore, is not liable to income tax or corporation tax on income derived from its charitable activities, as it falls within the various exemptions available to registered charities.



14. TANGIBLE FIXED ASSETS

	Freehold land and buildings £	Improvements to animal accommodation £	Building improvements £	Veterinary and animal welfare equipment £	Office equipment £	Motor Vehicles £	Total £
Cost or valuation							
At 1 January 2017	700,000	1,068,191	545,156	142,066	124,955	30,604	2,610,972
Additions	—	5,777	39,035	25,554	1,752	17,192	89,310
Disposals	—	—	—	—	—	(6,553)	(6,553)
	700,000	1,073,968	584,191	167,620	126,707	41,243	2,693,729
At cost	—	1,073,968	584,191	167,620	126,707	41,243	1,993,729
At valuation – 2005	700,000	—	—	—	—	—	700,000
At 31 December 2017	700,000	1,073,968	584,191	167,620	126,707	41,243	2,693,729
Depreciation							
At 1 January 2017	185,500	934,750	141,148	86,908	113,722	30,604	1,492,632
Charge for year	14,000	24,322	59,170	17,319	3,607	4,298	122,716
Eliminated on disposals	—	—	—	—	—	(6,553)	(6,553)
At 31 December 2017	199,500	959,072	200,318	104,227	117,329	28,349	1,608,795
Net Book Values							
At 31 December 2017	500,500	114,896	383,873	63,393	9,378	12,894	1,084,934
At 31 December 2016	514,500	133,441	404,008	55,158	11,233	—	1,118,340

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

15. INVESTMENTS

	2017 £	2016 £
Listed investments		
Market value at 1 January 2016	175,095	161,314
Disposal proceeds	—	(524)
Unrealised gains on revaluation	10,140	14,305
Market value at 31 December 2017	185,235	175,095
Cost of listed investments	197,127	197,127

All investments relate to companies listed on a UK stock exchange or incorporated in the UK.

Listed investments held at 31 December 2017 comprised the following:

	2017 £	2016 £
UK fixed interest	9,731	8,318
UK equities	175,504	166,777

At 31 December 2017, the following individual holdings had a market value in excess of 5% of the entire portfolio:

	Value £	% of portfolio
Tesco plc 5p ordinary shares	65,627	35.43%
Diageo 28 101/108 p ordinary shares	24,144	13.03%
Prudential 5p ordinary shares	12,386	6.69%
Experian 10c ordinary shares	13,530	7.30%
Carnival plc U\$1.66 ordinary shares	9,931	5.36%

16. DEBTORS

	2017 £	2016 £
Other debtors	13,760	7,866
Prepayments	10,490	7,349
Legacies receivable	75,000	13,197
Accrued income	14,899	9,800
Gift Aid and VAT recoverable	30,138	86,683
	144,287	124,895



17. CREDITORS: amounts falling due within one year

	2017 £	2016 £
Expense creditors	63,535	81,079
Accruals	43,536	14,848
Grants payable	3,428	—
Social security and other taxes	43,574	36,701
Other creditors	3,314	1,241
Capital retentions	8,056	15,147
	165,443	149,016

18. RESTRICTED INCOME FUNDS

The income funds of the charity include the following restricted funds comprising unexpended balances of donations and grants held on trust to be applied for a specific purpose:

	At 1 January 2017 £	Income £	Expenditure £	Transfers £	At 31 December 2017 £
Animal visits programme	1,150	10,470	(11,078)	—	542
Clinic extension	78,745	—	(1,671)	(45,849)	31,225
International projects fund	83,903	212,672	(203,272)	—	93,303
Dog kennel refurbishment	110,760	—	—	(10,000)	100,760
Care of dogs	—	2,544	(2,544)	—	—
Care of cats	—	2,999	(2,999)	—	—
Neutering	—	6,053	(6,053)	—	—
Animal ambulances	—	26,413	—	(17,192)	9,221
	274,558	261,151	(227,617)	(73,041)	235,051

The purpose for which each of the funds is held is as follows:

a) Animal visits programme

Money raised and applied towards animal visits to elderly homes.

b) Clinic extension

Trust funding contributing towards building extension completed in 2016. Transfers in the year represent monies received and spend on purchasing equipment which was capitalised when purchased.

c) International projects fund

Monies raised and applied towards animal welfare projects overseas.

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

d) Dog kennel refurbishment

Donations received and to be applied towards the refurbishment of the dog kennels. Transfers in the year represent monies received and spend on purchasing equipment which was capitalised when purchased.

e) Care of dogs

Monies donated and applied specifically for the care and treatment of dogs.

f) Care of cats

Monies donated and applied specifically for the care and treatment of cats.

g) Neutering

Monies donated and applied specifically for the neutering of cats and dogs, including bull breeds.

h) Animal ambulances

Monies donated and applied specifically towards the replacement and upkeep of our animal ambulances. Transfers in the year represent monies received and spend on purchasing a new ambulance which was capitalised when purchased.

19. SPECIAL TRUST FUNDS

The special trust funds represent the net book value of the land and buildings comprising Mayhew House in Trenmar Gardens. The charity holds these assets in a trustee capacity in accordance with a Scheme of the Charity Commissioners for England and Wales dated 10 October 2004.

	2017 £	2016 £
At 1 January 2016	514,500	528,500
Movements in the year (depreciation) (note 14)	(14,000)	(14,000)
At 31 December 2017	500,500	514,500

20. DESIGNATED FUNDS

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	At 1 January 2017 £	New Designations £	Utilised/ Released £	At 31 December 2017 £
Maintenance fund	500,000	—	(400,000)	100,000
Mayhew international projects	250,000	—	—	250,000
Special purposes fund	100,000	—	(64,329)	35,671
	850,000	—	(464,329)	385,671



The purposes for which funds have been set aside are as follows:

a) Maintenance fund

To cover maintenance projects for the continued refurbishment and upkeep of both the accommodation and facilities for the animals. The Trustees consider that a balance of £100,000 on this fund is sufficient to act as a reserve for expenditure on maintenance and consequently an amount of £400,000 has been transferred to general funds.

b) Mayhew international projects

Reserve fund for long-term development of our projects overseas.

c) Special purposes fund

£64,329 was utilised from this fund in the year, leaving a balance of £35,671 as a reserve and contingency fund for special projects, including emergency response and relief funds.

21. TANGIBLE FIXED ASSETS FUND

This represents the net book value of the charity's tangible fixed assets other than those comprising part of restricted or special trust funds. Such assets are essential to the ongoing work of the charity and their net book value should not, therefore, be considered as funds available to meet everyday costs or contingencies.

	At 1 January 2017 £	New Designations £	Utilised/ Released £	At 31 December 2017 £
Tangible fixed assets fund	603,840	89,310	(108,716)	584,434

THE MAYHEW HOME NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

22. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Restricted income funds £	Special trust funds £	General funds £	Designated funds £	Tangible fixed assets fund £	Total 2017 £
Fund balances at 31 December 2017 are represented by:						
Tangible fixed assets	—	500,500	—	—	584,434	1,084,934
Investments	—	—	185,235	—	—	185,235
Current assets	235,051	—	1,622,122	385,671	—	2,242,844
Creditors: amounts falling due within one year	—	—	(165,443)	—	—	(165,443)
Total net assets	235,051	500,500	1,641,914	385,671	584,434	3,347,570

Included within investments above are unrealised losses which constitute the movements on revaluation of listed investments and are as follows:

	2017 £	2016 £
Total unrealised losses at 31 December 2017	(11,892)	(22,032)
Reconciliation of movements in unrealised losses		
	2017 £	2016 £
Unrealised losses at 1 January 2017	(22,032)	(35,813)
Less: in respect of disposals in the year	—	(524)
Add: net gains arising on revaluation in the year	10,140	14,305
Total unrealised losses at 31 December 2017	(11,892)	(22,032)



23. LEASING COMMITMENTS

Operating leases

At 31 December 2017 the charity had total commitments under non-cancellable operating leases in respect of:

	Buildings		Office equipment	
	2017 £	2016 £	2017 £	2016 £
Payments:				
Within 1 year	6,103	18,165	15,744	21,872
Between 2 and 5 years	—	6,103	26,504	46,997
	<u>6,103</u>	<u>24,268</u>	<u>42,248</u>	<u>68,869</u>

24. CAPITAL COMMITMENTS

At 31 December 2017, the charity had no capital commitments being improvements to buildings contracted for but not provided for in these financial statements (2016 – £nil).

25. RELATED PARTY TRANSACTIONS

The total amount donated to the charity by the trustees during the year was £1,058 (2016 – £208). There were no other related party transactions during the year (2016 – none).

LEGAL AND ADMINISTRATIVE INFORMATION

TRUSTEES

J Beynon

B Dasgupta

(Resigned 12 March 2018)

A Halsey Chair

S Ignatieva

S Jasani

(Resigned 1 July 2018)

J Matthews

D McFarland

(Resigned 1 July 2018)

C McShane

S Melki

(Resigned 12 March 2018)

E Quigley

(Resigned 14 April 2018)

S Salahuddin

(Appointed 14 April 2018)

R Serlin

(Resigned 21 June 2017)

R Williams

(Appointed 16 September 2017)

CHIEF EXECUTIVE

C Yates

PRINCIPAL OFFICE AND REGISTERED OFFICE

Trenmar Gardens
Kensal Green
London
NW10 6BJ

Website: <http://www.themayhew.org>

Email: info@mayhewanimalhome.org

COMPANY REGISTRATION

03837732 (England and Wales)

CHARITY REGISTRATION

1077588

AUDITOR

Buzzacott LLP
130 Wood Street
London
EC2V 6DL

BANKERS

Barclays Bank Plc

36-38 Park Royal Road
Park Royal
London
NW10 7JA

Santander UK plc

Bridle Road
Bootle
Merseyside LG30 4GB

Azizi Bank

Zanbaq Square
Kabul City
Afghanistan

SOLICITORS

Stone King LLP
13 Queen Square
Bath
BA1 2HJ



Thank you

Butternut Box
Dennis, Patricia and Bobby Myers
Dogs Trust Worldwide
Humane Society International
International Cat Care
Mrs DM France-Hayhurst Foundation
Odyssey Reinsurance Company
Richard and Valery Garrett
The Taurus Foundation
The Animal Defence Trust
The Haremead Trust
The Late Miss Eileen Margaret Tyler's Charitable Trust
The Pauline Bishop Charitable Trust
Petplan Charitable Trust
The Rose Foundation
Whippet

mayhew

for dogs, cats and communities

 info@mayhewanimalhome.org

 0208 962 8000

 **Mayhew, Trenmar Gardens, Kensal Green, London, NW10 6BJ**



Registered charity number: 1077588